

Church and Public Clock Specialists. Castle Workshops, Dacre, Penrith, Cumbria. CA11 0HL.

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3rd January 2023

FAO – Sue Hack

Project Co-ordinator

Dear Sue

Bodenham, St. Michael & All Angel's Church – Tower Clock

Further to your email we are pleased to confirm all the work as been completed as per our report & quotations dated 16th March 2022, work carried out detailed below.

The work will be covered by our 10-year warranty from the date of the final invoice 28th November 2022.

Restoration of the dial & Workshop overhaul of the strike hammer

Attend on site, gain access to the dial from scaffold provided by others at no cost to this company, clean down the natural slate surface & prepare the roman numerals, minute marks & hands for restoration, apply a coat of primer / undercoat. Dismantle the strike hammer & bring back to our workshop to be overhauled

Restore the roman numerals, minute marks & hands using 23³/₄ carat double thick gold leaf.

To dismantle the dial motion works, wash, clean, check the bearings for wear, polish all working surfaces, apply two coats of protective paint, re-grease & re-assemble.

Refit the dial motion works & hands, synchronise the hands with each other & the clock movement.

In our workshop the secure the hammer head onto its shaft & clean down metal work, apply two coats of protective paint, check the bearings & pivots for wear & polish all working surfaces.

Return to site, refit the hammer back into position, adjust so it operates on the bell correctly & rewire back to the movement using stainless steel wire, check the pull off to ensure the hammer can be made safe before ringing.

Set up & leave all in good order.

Guarantees

All new parts made by us carry our ten-year guarantee against failure through faulty workmanship or materials.

When a turret clock movement has been brought into our workshops for a complete overhaul, we will give a 10-year guarantee on its performance and reliability, if maintained on an annual basis by the CCC.

This does not include failure of original materials or automatic winding systems not supplied by the CCC.

Repair work is similarly guaranteed for a period of twelve months. Suspension springs and electrical or electronic components of units not of our manufacture, are specifically excluded from our guarantees, but carry the manufacturers own warranty.

Trusting the above information is helpful to you, but in the event, you should have any questions to ask, please do not hesitate to contact us.

We assure you of our best care and attention, at all times and look forward to hearing from you in the near future.

Yours sincerely

Keith Cotton.

Technical Sales Manager

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