

Tel: 01749-830925 Mobile: 07850-731263 Email: david.galpin3@btintemet.com

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20240290

ICN18C

ELECTRICAL INSTALLATION CERTIFICATE

Issued in accordance with BS 7671: 2018 – Requirements for Electrical Installations

PART 1 : DETAILS OF THE CONTRACTOR, CLIENT AND INSTALLATION												
DETAILS OF THE CONTRACTOR Registration No: 017830000 Branch No*:000 Trading Title: Dave Galpin (Electrical Services) Address: Arcadia, Weston Town, Shepton Mallet, Somerset Postcode: BA4 6JG Tel No: 01749 830925	DETAILS OF THE CLIENT Contractor Reference Number (CRN): N/A Name: David Lamb Building Services Address: The Manse, Charlton Road, Holcombe, RADSTOCK Postcode: BA3 5EW Tel No: N/A	DETAILS OF THE INSTALLATION Occupier: N/A Address: St Andrews Church, Holcombe Hill, Holcombe, RADSTOCK Postcode: BA3 5DW Tel No: N/A										
PART 2: DETAILS OF THE ELECTRICAL WORK COVERED BY TH	IS INSTALLATION CERTIFICATE											
Date works completed: 02/07/2019 The installation is – New: An addition: An alteration: Replacement of a distribution board: News completed: 02/07/2019 Description and extent of the installation covered by this certificate: New WC and Kitchen alteration New GN/A New Cand Kitchen alteration New WC and Kitchen alteration Where necessary, continue on a separate numbered page: Page No(s) (N/A)												
PART 3: NEXT INSPECTION OF THE ELECTRICAL INSTALLATIO	N											
I/We, being the designer(s) of the electrical installation as documented in PART 4,	RECOMMEND that this installation is further inspected and tested after an i	nterval of not more than: 5 years/n x/xx/x *** (delete as appropriate)										
PART 4: DECLARATION FOR THE ELECTRICAL INSTALLATION	NORK (this option may be used where the design, construction, inspection of	& testing have been the responsibility of one person)										
additionally where this certificate applies to an addition or alteration, having c responsible is to the best of my knowledge and belief in accordance with BS 7 • Permitted exception applied (411.3.3)XXXXIVA Risk assessment attached Name (capitals): DAVID GALPIN	sting of the electrical installation, particulars of which are described in PART 2 confirmed that the safety of the existing installation is not impaired, hereby CER 1671: 2018, amended to 1671: 2018, amended to 1671: 2018, amended to 1671: 2018. Page No(s) (1674)) • Where selectivity is re	, having exercised reasonable skill and care when carrying out the design and TIFY that the design, construction, inspection and testing for which I have been detailed on attached page(s) (N/A) (Regulations 120.3, 133.1.3 and 133.5). quired, details of the verification appended (536.4): (N/A) Page No(s) (N/A) Date: 02/07/2019										
REVIEWED BY QUALIFIED SUPERVISOR Name (capitals):	Signature:	Date: 16/07/2019										

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^{*}Where applicable

^{**} The proposed date for the next inspection should take into consideration any legislative or licensing requirements and the frequency and quality of maintenance that the installation can reasonably be expected to receive during its intended life. The period should be agreed between relevant parties.





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PART 4: DECLARATION FOR THE ELECTRICAL INSTA	ALLATION WORK (to be compl	eted where different parties a	re responsible for the design, construction, i	nspection & testing)								
DESIGN (The extent of liability of the signatories is limited to	the work detailed in PART 2)											
I/We being the person(s) responsible for the design of the electrical installation, particulars of which are described in PART 2, having exercised reasonable skill and care when carrying out the design and additionally where this certificate applies to an addition or alteration, having confirmed that the safety of the existing installation is not impaired, hereby CERTIFY that the design work for which I/we have been responsible is to the best of my/our knowledge and belief in accordance with BS 7671: 2018, amended to N/A												
Permitted exception applied (411.3.3)XXXXIVA Risk assessment	ssment attached: (N/A)	Page No(s) (N/A)	• Where selectivity is required, details of the	he verification appended (536.4): (N/A) Page No(s) (N/A)								
DESIGNER 1	Name (capitals): N/A			Date:								
DESIGNER 2 (where there is divided responsibility for design)	Name (capitals): N/A		Signature:	Date:								
CONSTRUCTION (The extent of liability of the signatory is li	imited to the work detailed in PAR	T 2)										
I, being the person responsible for the construction of the electric work for which I have been responsible is, to the best of my know (Regulations 120.3 and 133.5).												
Name (capitals): N/A		Signature:		Date:								
INSPECTION & TESTING (The extent of liability of the sign	natories is limited to the work deta	ailed in PART 2)										
I, being the person responsible for the inspection and testing of the that the said work for which I have been responsible is, to the best (Regulations 120.3 and 133.5).	e electrical installation, particulars of t of my knowledge and belief, in acc	of which are described in PAR cordance with <i>BS 7671: 2018</i> , a	「2, having exercised reasonable skill and care nended to .N/A(date) except for the de	when carrying out the inspection and testing, hereby CERTIFY partures, if any, detailed on attached page(s) ($\frac{N/A}{}$)								
Name (capitals): N/A		Signature:		Date:								
REVIEWED BY QUALIFIED SUPERVISOR												
Name (capitals): N/A		Signature:		Date:								
PART 5 : COMMENTS ON THE EXISTING INSTALLAT	ION (in the case of an addition o	r alteration see Regulation 64	4.1.2)									
None												
			Where necessary, continue	e on a separate numbered page: Page No(s) (N/A)								

Where the electrical work to which this certificate relates includes the installation of a fire alarm system and/or an emergency lighting system (or a part of such systems), this electrical safety certificate should be accompanied by the particular certificate(s) for the system(s).



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PART 6: DETAILS OF THE ORGANISATION(S) RESPONSIBLE FOR THE ELECTRICAL INSTALLATION (signatures of which are in PART 4)													
DESIGN, CONSTRUCTION, INSPECTION & TESTING Dave Galpin (Electrical Organisation: Services) Registration No*: 017830000 Branch No*: 000 Address Arcadia, Weston Town Shepton Mallet Somerset	DESIGN DESIGNER 1 Organisation: Registration No*: N/A Branch No*: N/A Address:	DESIGNER 2 Organisation: N/A Registration No*: N/A Branch No*: N/A Address:	Organisation: N/A Registration No*: N/A Branch No*: N/A Address:										
Postcode: BA4 6JG Tel No: 01749 830925	Postcode: Tel No:	Postcode: Tel No:	Postcode: Tel No:	Postcode:									
PART 7: SUPPLY CHARACTERISTICS	AND EARTHING ARRANGEMENTS												
System type and earthing arrangements TN-C-S: (
PART 8 : PARTICULARS OF INSTALLAT	TION REFERRED TO IN THIS CERTIFICA	NTE .											
Maximum demand (load): (N/A) XXX/XXX (delete as appropriate) Means of Earthing Distributor's facility: (N/A) Installation earth electrode: (N/A) Where an earth electrode is used insert Type – rod(s), tape, etc: (None) Location: (N/A) Electrode resistance to Earth: (N/A) Ω	Main protective conductors Earthing conductor: (material Copper csa 16 mm²) Connection / continuity verified: () Main protective bonding conductors: (material Copper csa 10 mm²) Connection / continuity verified: (N/A)	Main protective bonding connections Water installation pipes: () Gas installation pipes: () Structural steel: (NA) Oil installation pipes: (NA) Lightning protection: (NA) Other (state): N/A	$\begin{array}{lll} \textbf{Main switch / Switch-fuse / Circuit-breaker / I} \\ \textbf{Type:} & (BS (EN) & 60947-3 \\ \textbf{Location:} & (WC Lobby Cupboard \\ \textbf{No. of poles:} & (2) \\ \textbf{Current rating:} & (100) \textbf{A} \\ \textbf{Where an RCD is used as the main switch} \\ \textbf{RCD rated residual operating current, } I_{\Delta n}: \\ \textbf{Measured operating time:} & N/A) \ \textbf{ms} \\ \end{array}$	Rating / setting of device: (N/A) Voltage rating: (230)) A) V) mA) ms								

^{*}Where applicable

^{**} Where the installation is supplied by more than one source, the higher or highest values of prospective fault current, Inf., and external earth fault loop impedance, Ze, must be recorded.



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PAF	RT 9 : SCHEDULE OF ITEMS INSPECTED – continues on i	next	age			
1. Ex	xternal condition of electrical intake equipment (visual inspection on	nly)	3.3 FELV – requirements satisfied:	()	7.15 Indication of SPD(s) continued functionality confirmed:	(N/A)
	Service cable: (,	3.4 Reduced low voltage – requirements satisfied:	()	7.16 Selection of protective devices(s) and base(s); correct type and rating:	(·)
1.5	Metering equipment: () 1.6 Isolator (where present): (Additional protection The presence and effectiveness of additional protection methods used, as follows:		7.17 Single-pole protective devices in line conductors only: 7.18 Protection against mechanical damage where	()
2. Pa	arallel or switched alternative sources of supply		a) RCDs not exceeding 30 mA operating current, as specified	()	cables enter equipment:	()
2.1	Presence of adequate arrangements where generator to operate as a switched alternative:		b) Supplementary bonding	(••)	7.19 Protection against electromagnetic effects where cables enter ferromagnetic enclosures:	()
	a) Dedicated earthing arrangement independent of that of the public supply (N/A)	4 \ I	5. Basic protection (‡ For use in controlled / supervised conditions only) 5.1 Presence and adequacy of protective measures to provide basic provides b	protection:	7.20 Confirmation that ALL conductor connections, including connections to busbars, are correctly located in terminals	
	Presence of adequate arrangements where generator to operate in parallel with public supply:		a) Insulation of live parts	()	and are tight and secure: 7.21 Presence of RCD six-monthly test notice, where required:	()
	a) Correct connection of generator in parallel b) Compatibility of characteristics of means of generation (N/A)	Α ,	b) Barriers or enclosuresc) Obstacles ‡	()	700 D	(,
	c) Means to provide automatic disconnection of generator in		d) Placing out of reach ‡ 6. Basic and fault protection	()	each distribution board, where required: 7.23 Presence of next inspection recommendation label:	() ()
	frequency deviation beyond declared values (N/A Means to prevent connection of generator in the event of	Δ)	a) SELV	()	7.24 Presence of non-standard (mixed) cable colour warning notice at or near the appropriate distribution board, where required:	()
	loss of public supply or voltage or frequency deviation beyond declared values	۱, ۵	b) PELV c) Double or reinforced insulation	() ()	7.25 Presence of other required labelling:	(N/A)
	e) Means to isolate generator from public supply (Α΄΄,	When used, provide details on a separate numbered page: Page No	o (N/A)	8. Circuits 8.1 Identification of conductors:	(·)
2.3	Presence of alternative / additional supply warning notices at or near:	,	7. Distribution equipment		8.2 Cables correctly supported throughout, with protection	
	a) The origin (۸ ا	7.1 Adequacy of working space / accessibility:	()	against abrasion:	()
	b) The meter position, if remote from origin (N/A)		7.2 Security of fixing:	()	8.3 Examination of cables for signs of mechanical damage	, ,
	c) The consumer unit / distribution board to which the	Α	7.3 Insulation of live parts not damaged during erection:	()	during installation:	()
	alternative / additional sources are connected (N/A	4 ,	7.4 Adequacy / security of barriers:	()	8.4 Examination of installation of live parts, not damaged during erection:	()
2 1.	d) All points of isolation of ALL sources of supply utomatic disconnection of supply	— I	7.5 Suitability of enclosures for IP and fire ratings:7.6 Enclosures not damaged during installation:	()	8.5 Non-sheathed cables protected by enclosure in conduit,	, ,
	Presence and adequacy of protective earthing / bonding arrangements		7.7 Presence and effectiveness of obstacles:	· · · ·	ducting or trunking:	()
3.1	as follows:		7.8 Presence and operation (functional) check of main switch(es):	()	8.6 Suitability of containment systems (including flexible conduit):	()
	a) Distributor's earthing arrangement or installation earth electrode arrangement (<i>/</i> .	7.9 Components are suitable according to assembly manufacturer's instructions or literature:	()	8.7 Correct temperature rating of cable insulation:8.8 Adequacy of cables for current-carrying capacity with	()
	b) Earthing conductor and connections (/)	7.10 Operation of circuit-breakers and RCDs to prove functionality:	, / .	regard to the type and nature of installation:	()
	c) Main protective bonding conductors and connections ()	7.11 RCD(s) provided for fault protection, where specified:	()	8.9 Adequacy of protective devices: type and fault current rating for fault protection:	(/)
	d) Earthing / bonding labels at all appropriate locations (/ .	7.12 RCD(s) provided for protection against fire, where specified:	()	8.10 Adequacy of AFDD(s), where specified:	(N/A
3.2	Accessibility of:	,	7.13 RCD(s) provided for additional protection, where specified:	()	8.11 Presence and adequacy of circuit protective conductors:	()
	a) Earthing conductor connections ()	7.14 Confirmation overvoltage protection (SPDs) provided,	, N/A .	8.12 Coordination between conductors and overload protective devices	s: ()
	b) All protective bonding connections ()	where specified:	()		



D Galpin Electrical Services

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PART 9: SCHEDULE OF ITEMS INSPECTED		
8.13 Wiring systems and cable installation methods / practices appropriate to the type and nature of installation and external influences: (nt-using equipment (permanently connected) tability of equipment in terms of IP and fire ratings:
 8.13 Wiring systems and cable installation methods / practices appropriate to the type and nature of installation and external influences: (8.14 Cables concealed under floors, above ceilings, in walls / partitions, adequately protected against damage: (8.15 Cables installed in walls / partitions, installed in prescribed zones: (8.16 Provision of additional protection by RCDs having rated residual operating current (I_{Δn}) not exceeding 30 mA: a) For all socket-outlets with a rated current not exceeding 32 A or less, unless exempt b) For supplies to mobile equipment with a current rating not exceeding 32 A for use outdoors c) For cables concealed in walls / partitions at a depth of less than 50 mm d) For cables concealed in walls / partitions containing metal parts regardless of depth e) For circuits supplying luminaires within domestic (household) premises only 8.17 Provision of fire barriers, sealing arrangements so as to minimise the spread of fire: 8.18 Band II cables segregated / separated from Band I cables: 8.19 Cables segregated / separated from non-electrical services: a) Connections under no undue strain b) No basic insulation of a conductor visible outside enclosure c) Connections of live conductors adequately enclosed d) Adequately connected at point of entry to enclosure 	accessories and at fixed and stationary equipment: 9. Isolation and switching 9.1 Isolators: a) Presence and location of appropriate devices b) Capable of being secured in the OFF position c) Correct operation verified (functional check) d The installation, circuit or part thereof that will be isolated is clearly identified by location and / or durable marking e) Warning notice posted in situations where live parts cannot be isolated by the operation of a single device a) Presence of appropriate devices b) Acceptable location (local or remote) c) Capable of being secured in the OFF position d) Correct operation verified (functional check) e) The installation, circuit or part thereof to be disconnected clearly identified by location and / or durable marking 9.3 Emergency switching / stopping: a) Presence of appropriate devices b) Readily accessible for operation where danger might occur c) Correct operation verified (functional check) d) The installation, circuit or part thereof to be disconnected clearly identified by location and / or durable marking e) Firefighter's switches present where required: 10.1 Suit 10.2 Enc as to 10.3 Suit 10.4 Sec 10.3 Su	tability of equipment in terms of IP and fire ratings: closure not damaged / deteriorated during installation so to impair safety: tability for the environment and external influences: curity of fixing: close entry holes in ceilings above luminaires, sized or sealed as to restrict the spread of fire: close entry holes in ceilings above luminaires, sized or sealed as to restrict the spread of fire: closessed luminaires (downlighters): Correct type of lamps fitted Installed to minimise build-up of heat vision of undervoltage protection, where specified: vision of overload protections vany special installations or locations vany special installations or locations which are part of the installation to add, and confirm that the additional requirements given in the respective of Part 7 are fulfilled: (N/A) (N/A)
8.21 Suitability of circuit accessories for external influences: (8.22 Circuit accessories not damaged during erection: (8.23 Single-pole devices for switching or protection in line conductors only: (9.4 Functional switching:	DULE OF ITEMS INSPECTED BY Applials). DAVID GALPIN Date: 02/07/2019
PART 10 : SCHEDULES AND ADDITIONAL PAGES		
Schedule of Inspections Page No(s): Schedule of Circuit Deta for the installation Page No(s): Page No(s):	for additional sources (indicated in item 11 abo	
<u> </u>	The pages identified are an essential part of this certificate	·



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PA	PART 11 : SCHEDULE OF CIRCUIT DETAILS AND TEST RESULTS Circuits/equipment vulnerable to damage when testing N/A																									
CODES for Type of wiring (A) Thermoplastic insulated / (B) Thermoplastic cables in metallic conduit (C) Thermoplastic cables in non-metallic conduit						(D) Thermoplastic cables in metallic trunking (E) Thermoplastic cables in non-metallic trunking (F) Thermoplastic / SWA cables (G) Thermoplastic / SWA cables (G) Thermoplastic / SWA cables (F) Thermoplastic / SWA cables (G) Thermoplastic / SWA cabl						(G) Thermo	rmosetting / SWA cables (H) Mineral-insulated cables (0) other - state: N/A													
Ŀ.	Circuit description			served	Circ	cuit ctor csa		F	rotective	device		RCD	rmitted alled svice*		Circu	it impedano	es (Ω)		Insu	lation resist	ance	>	earth nce, Zs	RCD operating		est
Circuit number		Type of wiring (see Codes)	Reference Method (BS 7671)	Number of points s			ax. disconnection time (<i>BS 7671</i>)	BS (EN)	Туре	Rating	Short-circuit capacity	Operating current, $I_{\Delta n}$	Maximum permitted Zs for installed protective device*		final circuit sured end t		All circu (complete a one colu	at least	Live / Live	Live / Earth	Test voltage DC	Polarity	Max. measured earth fault loop impedance, <i>Zs</i>	time		
0			Ref	Numb	Live (mm ²)	cpc (mm ²)	(s) Max.	Ω	·	(A)	ols (kA)	(mA)	(Ω)	(Line)	(Neutral)	(cpc)	$(R_1 + R_2)$	R ₂	(MΩ)	(MΩ)	(V)	(/)	(Ω)	(ms)	RCD (✓)	AFDD (✔)
4	Lighting Wc Kitchen Area	Α	С	21	1		- 11	61009	С	6			3.64	- 1	- п	- 2	0.83	2		999	500			28.5	<u> </u>	N/A
9	Sockets Kitchen F/S WC	Α	С	4	2.5	1.5	0.4	61009	С	32	4.5	30	0.68	0.16	0.16	0.28	0.44		999	999	500	1	0.38	28.4	~	N/A
10	Water Heater WC	Α	С	1	2.5	1.5	0.4	61009	С	16	4.5	30	1.37				0.26		999	999	500	1	0.48	28.7	~	N/A
	STRIBUTION BOARD (DB) DETA be completed in every case)	ILS	DB desi Locatio	gnation n of DB	DB1 WC L	obby C	Cupboa	rd	TESTE	D BY		me (capi ınature: .	_{tals)} . DA'	VID GA	LPIN					Position Date:	QS 2/07/201	19				·······
TO	BE COMPLETED ONLY IF THE	DB IS	NOT	CONI	NECTE	D DIRI	ECTLY	TO THE	ORIGII	N OF	THE IN	ISTALL	ATION				TEST IN	STRU	MENTS	S (enter s	erial nun	nber a	against	each ins	trument	used)
Sup	oply to DB is from: (N/A)	Nomi	nal vol	tage: (!		No. o	f phases	:: (N/A	.)	Multi-fun (101789	ction: 009			.) (Contir N/A	uity:)
	rcurrent protection device for the dis																Insulation	n resista	ance:		Е	arth	fault lo	op impe	dance:	
Ass	ociated RCD (if any) Type: (BS EN	N/A)	N	lo. of po	les: ((A)	I_{Δ}	n (N/A	·) mA	1	Opera	ating tim	e N/A) ms	(.) (N/A				,
Cha	racteristics at this DB Confirmation of	of supply	y polarit	y: (`) P	hase se	quence	confirmed ((where a	appropi	riate): (/A) 2	Z _s (N/A)Ω <i>I</i>	pf(N/A) kA			esistano	ce:	.) (NA NA)
Characteristics at this DB Confirmation of supply polarity: () Phase sequence confirmed (where appropriate): () Z_S () Z_S () Z_S () Z_S (

NOTES FOR RECIPIENT

THIS CERTIFICATE IS AN IMPORTANT AND VALUABLE DOCUMENT WHICH SHOULD BE RETAINED FOR FUTURE USE

If you were the person ordering the work, but not the user of the installation, you should pass this certificate, or a full copy of it including these notes, the schedules and additional pages (if any), immediately to the user.

This safety certificate has been issued to confirm that the electrical installation work to which it relates has been designed, constructed, inspected, tested and verified in accordance with the national standard for the safety of electrical installations. BS 7671: 2018 (as amended) - Requirements for Electrical Installations (the IET Wiring Regulations).

Where the installation incorporates a residual current device (RCD) there should be a notice at or near the device stating that it should be tested every six months. For safety reasons it is important that this instruction is followed.

Also for safety reasons, the complete electrical installation will need to be inspected and tested at appropriate intervals by a skilled person or persons competent in such work. NICEIC* recommends that you engage the services of an NICEIC Approved Contractor for this purpose. The maximum interval recommended before the next inspection is stated in PART 3. There should be a notice at or near the main switchboard or distribution board indicating the date when the next inspection is due.

Only an NICEIC Approved Contractor or Conforming Body responsible for the construction of the electrical installation is authorised to issue this NICEIC Electrical Installation Certificate.

The certificate, which consists of at least six numbered pages, is only valid if accompanied by the Schedule of Items Inspected and the Schedule of Circuit Details and Test Results. The certificate has a printed seven-digit serial number which is traceable to the Approved Contractor to which it was supplied by NICEIC.

For installations having more than one distribution board (or consumer unit) or more circuits than can be recorded on Page 6, one or more additional Schedules of Circuit Details and Test Results, should form part of the certificate.

This certificate is intended to be issued only for a new electrical installation or for new work associated with an addition or alteration to an existing installation, or for the replacement of a distribution board (or consumer unit). It should not have been issued for the inspection of an existing electrical installation. An 'Electrical Installation Condition Report' should be issued for such a periodic inspection.

This certificate should not have been issued for electrical work in a potentially explosive atmosphere (hazardous area) unless the Approved Contractor holds an appropriate extension to their NICEIC registration for such work.

You should have received the certificate marked 'Original' and the Approved Contractor should have retained the certificate marked 'Duplicate'.

The 'Original' certificate should be retained in a safe place and shown to any skilled person inspecting or undertaking further work on the electrical installation in the future. If you later vacate the property, this certificate will demonstrate to the new user that the electrical installation complied with the requirements of **BS 7671** at the time the certificate was issued.

The Construction (Design and Management) Regulations require that, for a project covered by those Regulations, a copy of this certificate, together with schedules, is included in the project health and safety documentation.

Page 1 and 2 of this certificate provide details of the electrical installation, together with the name(s) and signature(s) of the person(s) certifying the three elements of installation work: design, construction and inspection and testing, and page 3 identifies the organisation(s) responsible for the work certified by their representative(s).

Certification for inspection and testing provides an assurance that the electrical installation work has been fully inspected and tested, and that the electrical work has been carried out in accordance with the requirements of BS 7671: 2018 (as amended) (except for any departures sanctioned by the designer and appended to the certificate).

Where responsibility for the design, the construction and the inspection and testing of the electrical work is divided between the Approved Contractor and one or more other bodies, the division of responsibility should have been established and agreed before commencement of the work. In such a case, NICEIC considers that the absence of certification for the construction, or the inspection and testing elements of the work would render the certificate invalid. If the design section of the certificate has not been completed, NICEIC recommends that you question why those responsible for the design have not certified that this important element of the work is in accordance with BS 7671.

Where the electrical work to which this certificate relates includes the installation of a fire alarm system and/or an emergency lighting system (or a part of such systems) in accordance with British Standards BS 5839 and BS 5266 respectively, this electrical safety certificate should be accompanied by a separate certificate or certificates as prescribed by those standards.

Where a number of sources are available to supply the installation, and where the data given for the primary source may differ from other sources, an additional page should have been provided which gives the relevant information relating to each additional source, and to the associated earthing arrangements and main switchgear.

Should the person ordering the work (e.g. the client, as identified on Page 1 of this certificate), have reason to believe that any element of the work for which the Approved Contractor has accepted responsibility (as indicated by the signatures on this certificate) does not comply with BS 7671: 2018 (as amended), the client should in the first instance raise the specific concerns in writing with the Approved Contractor. If the concerns remain unresolved, the client may make a formal complaint to NICEIC, for which purpose a standard complaint form is available on request.

The complaints procedure offered by NICEIC is subject to certain terms and conditions, full details of which are available upon application. NICEIC does not investigate complaints relating to the operational performance of electrical installations (such as lighting levels), or to contractual or commercial issues (such as time or cost).

* NICEIC is operated by Certsure LLP, a partnership between the Electrical Contractors' Association and the charity, Electrical Safety First. NICEIC maintains and publishes registers of electrical contractors that it has assessed against particular scheme requirements (including the technical standard of electrical work).

For further information about electrical safety and how NICEIC can help you, visit www.niceic.com