Online Faculty System

An Archdeacon's User Manual

James Miles 1st April 2020

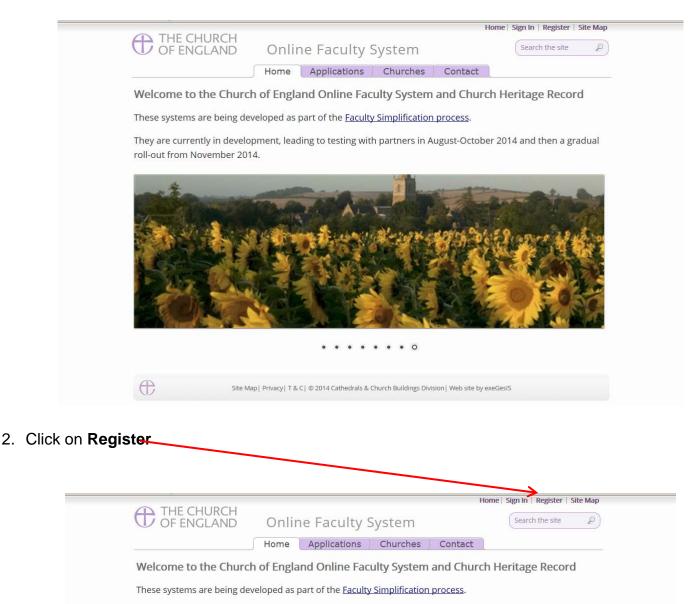
This document is a step-by-step guide to the Online Faculty System for Archdeacons.

Table of Contents

How to Register as an Archdeacon	2
Signing In and Out of the Online System	7
Recovering your Password	9
Managing your Account	. 11
Navigating your Dashboard	. 13
Navigating a Case File	. 19
Accessing a List A matter record	. 23
Working on a List B matter application	. 25
Awaiting DAC Advice	. 25
Awaiting Archdeacon's Determination	. 26
Inviting External Consultees to View any Application	. 28
Accessing a Full Faculty Application	. 31
Reviewing Temporary Minor re-ordering	. 31
Form 9	. 35
Revise or revoke the license	. 36
Form 10	. 38
Archdeacon's Verification	. 38
Email notifications	. 40
Getting Help	. 35

How to Register as an Archdeacon

1. Go to the front page of the website (<u>https://facultyonline.churchofengland.org</u>). **N.B.** The picture scrolls and so may be different when you open the web page.



They are currently in development, leading to testing with partners in August-October 2014 and then a gradual roll-out from November 2014.



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3. This will take you to the **Create a New Account** page.

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	THE CHURCH OF ENGLAND	Online Faculty System	Home Sign In Register Site Map	^
	Create a New Account			
	Please complete the form bel	ow to register for the Online Faculty System.		
	Email			
	Password			
	Confirm Password			
	Title			
	First Name			
	Last Name			
	Daytime telephone			÷
	Alternative telephone			
	Address			
	Postcode			
	Email preference @	Oaily summary OEverytime something happens		
	Role applied for @	 Applicant (to submit petitions) 		
	Note applied for @	ODAC Secretary		
		OArchdeacon		~
			a 100%	•i

- 4. Choose the most suitable email address. This is likely to be your work email.
- 5. You will need to complete ALL your contact details (but only one telephone number is required).
- 6. Indicate whether you wish to receive an email about ALL applications in your diocese either as:
 - Daily summary (received at the end of each day but only if you need to perform a specific task)
 - Or b. **Every time** something changes
- 7. Select the **role** for which you wish to register (in this case Archdeacon).

8. When you select **Archdeacon** and scroll down, you'll get a drop down menu from the Diocese and Archdeaconry fields:

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		Archdeacon	
		© Registrar	
		Chancellor	
		 CCB (Cathedrals & Church Buildings Division) 	
		• Public (to lodge an objection to an application)	
	Diocese	please select	
	Archdeaconry		
	MPBX Enter the	code shown:	
	The Church of England collects	personal information when you register with the Online Faculty System. We	
	0	firm your role within the faculty application process and manage your account.	
		with, and obtain information about you from other registered users. This is to	
		faculty applications guickly and to reduce the risk of delay. We will not share	
		purposes with companies outside the Church of England.	
	Please visit our <u>Privacy Policy</u> ar	nd <u>Terms and Conditions</u> for further details.	
	□ I agree to the terms of use.		
	-		

9. Select your diocese:

Register - Online Faculty System - Windows Internet Explorer provided by The Church	of E please select	<u> </u>	_ 🗖
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	Canterbury		
	Carlisle		
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10010040	Chichester		
Email preference 🥥	Coventry		
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	Peterborough	P	
A STATIS VAL	Portsmouth		
MPBX Enter the code show	vn:		
The Church of England collects personal in	nformation when you regi	ster with the Online Faculty System. We	
0	, .	lication process and manage your account.	
We may share your information with, and	obtain information about	t you from other registered users. This is to)
help registered users deal with faculty app	plications quickly and to re	educe the risk of delay. We will not share	
		-	
your information for marketing purposes	with companies outside t	ne Church of England.	
Please visit our <u>Privacy Policy</u> and <u>Terms a</u>	and Conditions for further	details.	
T I agree to the terms of use			
□ I agree to the terms of use.			
	Croate Account		
	Create Account		

10. Followed by your Archdeaconry

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Postcode		
Email preference 💿	Daily summary	
	C Everytime something happens	
Role applied for @	ာ Applicant (to submit petitions)	
	° DAC Secretary	
	Archdeacon Archdeacon	
	° Registrar	
	° Chancellor	
	ං CCB (Cathedrals & Church Buildings Division)	
	င Public (to lodge an objection to an application)	
Diocese	Leicester	
Archdeaconry	please select	
MPRX Enter the code shown	Cathedral or Unknown Closed Unattached Churches	
TALL DAY	Leicester Loughborough	
The Church of England collects personal inf	ormation when you register with the Online Faculty Sys	tem. We
will use this information to confirm your ro	le within the faculty application process and manage yo	ur account.
We may share your information with, and o	btain information about you from other registered use	rs. This is to
help registered users deal with faculty appl	ications quickly and to reduce the risk of delay. We will i	not share
your information for marketing purposes w	ith companies outside the Church of England.	
Please visit our <u>Privacy Policy</u> and <u>Terms ar</u>	d Conditions for further details.	
□ I agree to the terms of use.		
	Create Account	

11. Enter the **security code** as it is shown:

HIE EDIT VIEW PAVORITES LOOIS HEIP	
Postcode	
Email preference @	C Daily summary
	C Everytime something happens
Role applied for @	C Applicant (to submit petitions)
	C DAC Secretary
	C Archdeacon
	C Registrar
	© Chancellor
	ි CCB (Cathedrals & Church Buildings Division)
	C Public (to lodge an objection to an application)
Diocese	Leicester
MPBX Enter the code show	vn:
will use this information to confirm your r We may share your information with, and help registered users deal with faculty app	nformation when you register with the Online Faculty System. We ole within the faculty application process and manage your account. obtain information about you from other registered users. This is to plications quickly and to reduce the risk of delay. We will not share with companies outside the Church of England.
Please visit our <u>Privacy Policy</u> and <u>Terms a</u>	nd Conditions for further details.
□ I agree to the terms of use.	
	Create Account

12. Please **read** the **Privacy Policy**, **Cookie Policy** and **Terms and Conditions** and tick the box to say you are happy to agree with these.

13. Click on Create Account

- 14. You will receive an email asking you to confirm your registration by clicking a link. This is to prevent other people from registering with your email address.
- 15. Please **click on the link** to confirm that your email address is yours, has not been hacked and that you wish to be registered user of the database.
- 16. The DAC Secretary will then be asked to approve your registration.

N.B. The DAC Secretary will need to check against the Diocesan Database and other records to verify that you are the Archdeacon. If not, you will be contacted to check the details of your registration.

17. Once this is done, you will be sent an email saying that your account has been approved and inviting you to sign in at https://facultyonline.churchofengland.org/Secure/Login.aspx

Signing In and Out of the Online System

1. Go to the main website https://facultyonline.churchofengland.org and click on Sign In

					Home S	ign In	Register	Site Map
THE CHURCH OF ENGLAND	Onlir	Online Faculty System				Search	the site	P
	Home	Applications	Churches	Contact				

Welcome to the Church of England Online Faculty System and Church Heritage Record

These systems are being developed as part of the Faculty Simplification process.

They are currently in development, leading to testing with partners in August-October 2014 and then a gradual roll-out from November 2014.



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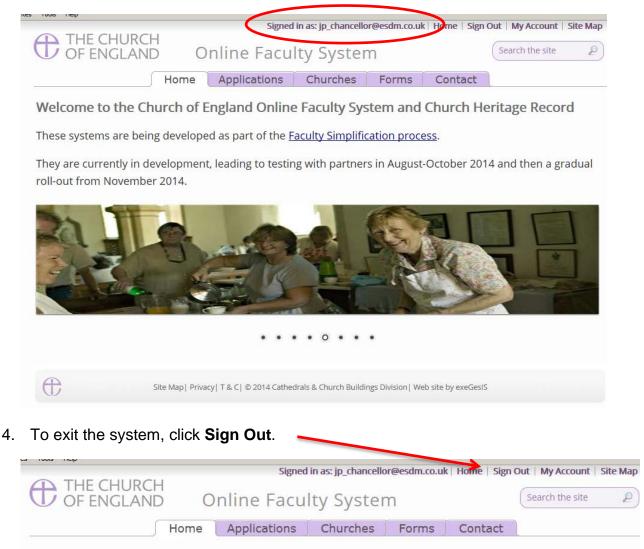
Site Map | Privacy | T & C | © 2014 Cathedrals & Church Buildings Division | Web site by exeGesIS

2. Enter your email address and password, and click Sign In

THE CHURC OF ENGLAN	Home <u>Sign In</u> Register Site Map D Online Faculty System
→	Sign In Please fill in your email and password to sign in or click "Register" if you are a first time user. Email ip_chancellor@esdm.co.uk Password Remember Me On This Computer Sign In Recover Password Register
\oplus	Site Map Privacy T & C $\ \odot$ 2014 Cathedrals & Church Buildings Division Web site by exeGesIS

2.1 If you tick the box "Remember Me on This Computer" you will remain signed into the website every time you return.

3. The system brings you back to the main page of the website. But now you are signed in!



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Recovering your Password

1. Go to the sign in page <u>https://facultyonline.churchofengland.org/Secure/Login.aspx</u> and click **Recover Password**

THE CHURC OF ENGLAN	Home Sign In Register Site Map ND Online Faculty System
	Sign In Please fill in your email and password to sign in or click "Register" if you are a first time user. Email Password Remember Me On This Computer Sign In Recover Password Pegister
œ	Site Map Privacy T & C $@$ 2014 Cathedrals & Church Buildings Division Web site by exeGesIS

2. Enter the email address you used to register with the Online Faculty System and click Next.

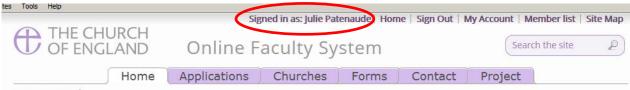
THE CHURCH OF ENGLAND	Online Faculty System	Home	Sign In	Register	Site Map
Foi	over Password rgotten Your Password? ee enter your email address ert.smith@churchofengland.org				
G Site M	lap Privacy T & C © 2014 Cathedrals & Church Buildings Division W	/eb site by exeGesIS			

- 3. The system will send you an email with your new password. If you do not receive this email within a few minutes, check your Junk emails (or spam). If you still cannot find it, contact your DAC.
- 4. Go back to the sign in page https://facultyonline.churchofengland.org/Secure/Login.aspx and type in your new password. **Do not Copy & Paste**

5. For safety reasons, the system will ask you for a new password. Create one and click **Change Password**.

Online Faculty System You are required to change your password either by the administrator or be New Password Image: Confirm New Password Image: Change Password Image: Change Password Image: Stee Mapl Privacy [T& C] @ 2014 Cathedrals & Church Buildings Division] Web site by exeGesIS	t Site
New Password Confirm New Password Change Password	
Confirm New Password Change Password	eca
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6. You will automatically return to the main page and will be signed in.



Settings Edit @

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Settings Edit



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Settings

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Managing your Account

Being able to manage your account is important. It gives you the opportunity to update your email address and contact details if they change. It also allows you to change your password and modify the way you receive emails from the Online Faculty System.

1. Go to the main website <u>https://facultyonline.churchofengland.org</u>, sign in and click on **My** Account



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2. This is the **Security and Identity** tab of your account.

		Signed	in as: jp_chancell	pr@esdm.co.ul	(Home Sign	Out My Account S	ite Map
THE CHURCH OF ENGLAND	0	nline Facu	lty Syster	n		Search the site	P
H	ome 🗍	Applications	Churches	Forms	Contact		
My Account							
Security/Identity P	rofile						Update your email address
Display Name		jp_c	hancellor@esc	lm.co.uk		0	here
User ID		JP Cł	nancellor				
Email Address		jp_c	hancellor@esc	lm.co.uk		0	
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press update	ap Privad	y T & C © 2014 Catheo	drals & Church Buildi	ngs Division We	b site by ex Gesl	S Click he	ere to
every time you make changes to your account.						change passwo	your
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3. This is your **Profile** tab. It holds all your contact details and lets you manage the emails you receive from the system.

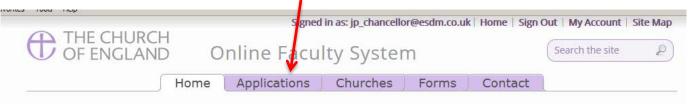
Security/Identity Profile		
Created	22/07/2014 13:01:36	
Time Zone	(GMT) Greenwich Mean Time : Dublin, Edinburgh, Lisbon, London 💌	Keep your contact
Title	Mrs	information up-to-date here
First Name	Julie	
Last Name	Patenaude	Type in your new telephone
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P		
Address Church House Great Smith Street London		time it changes.
Address Church House Great Smith Street London	SW1P 3AZ	
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Address Church House Great Smith Street London Postcode Email preference @ Edit	C Daily summary	Change the way you
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Address Church House Great Smith Street London Postcode Email preference @ Edit Total Posts View my profile as others see it.	C Daily summary C Everytime something happens	Change the way you receive emails from the system.
Address Church House Great Smith Street London Postcode Email preference @ Edit Total Posts	C Daily summary C Everytime something happens	Change the way you receive emails from the system. Click Daily Summary or

Navigating your Dashboard

Your dashboard is where you will be able to access all the Faculty applications in your diocese. It is also where all the emails sent to you by the Online Faculty System will be stored (in addition to your in own email account).

Remember to sign in!

1. From the main page click on the **Applications** tab.



Welcome to the Church of England Online Faculty System and Church Heritage Record

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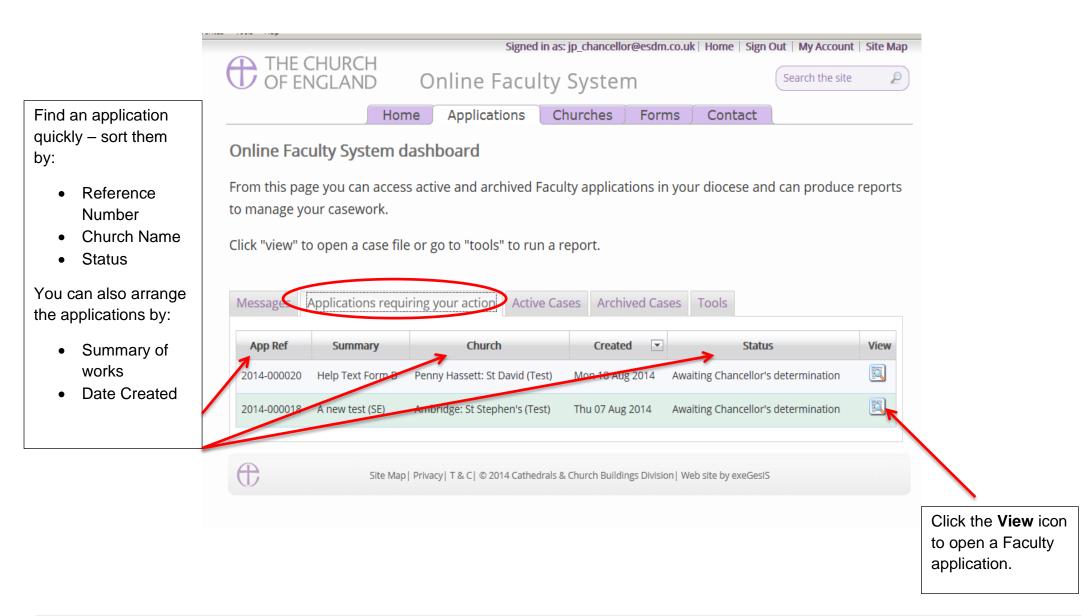
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2. This is your dashboard. From here, you can look at all your messages (You will also receive them in your regular email account).

	Signed in as: jp_chancellor@esdm.co.uk Home Sign Out My Accou	int Site Map
	THE CHURCH OF ENGLANDOnline Faculty System	ite
	Home Applications Churches Forms Contact	
	Online Faculty System dashboard	
	From this page you can access active and archived Faculty applications in your diocese and can product to manage your casework.	ce reports
	Click "view" to open a case file or go to "tools" to run a report.	
	Messages Applications requiring your action Active Cases Archived Cases Tools	Click on the View icon to look at a message
	Subject Date received Date read	incodage
	Faculty System: petition ref 2014-000005 awaiting determination Thu 16 Oct 2014 Thu 16 Oct 2014	
	Faculty System: petition ref {0} awaiting determinationMon 22 Sep 2014Thu 16 Oct 2014	
	Faculty System: Dear (0) awaiting determination Mon 22 Sep 2014	
You can arrange your messages by:	Faculty System: petition ref {0} awaiting determination Tue 16 Sep 2014	
messages by.	Faculty System: petition ref {0} awaiting determination Wed 03 Sep 2014	
 Subject or 	Faculty System: petition ref {0} awaiting determination Mon 18 Aug 2014	
Date Received	Faculty System: petition ref {0} awaiting determinationFri 15 Aug 2014	
or • Date Read	Faculty System: petition ref {0} awaiting determination Fri 15 Aug 2014	
Click on each title to sort your messages.	Site Map Privacy T & C © 2014 Cathedrals & Church Buildings Division Web site by exeGesIS	

3. To access any application which requires your attention, go to Applications Requiring Your Action.



The functions here

previous tab. Click the **View** icon

are the same as the

to open an application.

Organise your applications by clicking on:

- App Ref
- Summary
- Church
- Created
 or
- Status

Scroll through the pages to find a specific application

Messages	Applications requiring yo	ur action Active Cases	Archived Cases	Tools		
App Ref	Summary	Church	Created 💌	Status	View	
2014-000051	JP-prep Forms A	Ambridge: St Stephen's (Test)	Wed 29 Oct 2014	Proposal Application in Preparation		Decide how man
2014-000050	JP-prep	Penny Hassett: St David (Test)	Wed 29 Oct 2014	Proposal Application in Preparation		applications you
2014-000046	One storey extension for a new toilet	Ambridge: St Stephen's (Test)	Mon 20 Oct 2014	Pending submission to Chancellor		can see per page from your
2014-000044	JP - Modification of help-text	Penny Hassett: St David (Test)	Tue 14 Oct 2014	Pending submission to Chancellor		dashboard:
2014-000043	*** SE Test - Please do not modify this application or update any of the forms ***	Ambridge: St Stephen's (Test)	Tue 14 Oct 2014	Awaiting DAC recommendation		1020
2014-000042	SE testing issue with applications 'not recommended' by DAC and then revised.	Ambridge: St Stephen's (Test)	Tue 14 Oct 2014	Pending submission to Chancellor		 50 or 100
2014-000041	complete demolition	Ambridge: St Stephen's (Test)	Tue 14 Oct 2014	Pending submission to Chancellor		
2014-000039	List-C changes	Ambridge: St Stephen's (Test)	Tue 07 Oct 2014	Pending submission to Chancellor		
2014-000038	Toilets - obviously	Penny Hassett: St David (Test)	Mon 06 Oct 2014	Pending submission to Chancellor		
2014-000037	new toilet facilities	Ambridge: St Stephen's (Test)	Wed 01 Oct 2014	Pending submission to Chancellor		
First Pr	evious Next Last			Page size: 10 💌 🛃 ge 1 of 3 (29	items)	

5. To access old applications which were abandoned or where a determination has been made, go to Archived Cases.

Use the same functions as before to organise and open the applications.

D OF EI	CHURCH NGLAND Online	e Faculty System	n	Search the site	
	Home Appl	ications Churches	Forms Co	ntact	
Online Fac	ulty System dashboard	I			
-	ge you can access active and our casework.	archived Faculty applicati	ons in your dioc	cese and can produce r	еро
Click "view" t	o open a case file or go to "to	ools" to run a report.			
Messages	Applications requiring your act	ion Active Cases Archiv	ed Cases Tools	5	
App Ref	Summary	Church	Created 💌	Status	Vie
2014-000049	Anything	Ambridge: St Stephen's (Test)	Thu 23 Oct 2014	Abandoned	Q
2014-000045	put on a new roof	Ambridge: St Stephen's (Test)	Wed 15 Oct 2014	Post determination List A	
2014-000033	New toilet	Ambridge: St Stephen's (Test)	Tue 16 Sep 2014	Faculty Post-Determination	Q
2014-000032	sg	Ambridge: St Stephen's (Test)	Tue 16 Sep 2014	Abandoned	
2014-000030	New toilet	Penny Hassett: St David (Test)	Tue 16 Sep 2014	Post determination List A	Q
2014-000029	New toilet	Ambridge: St Stephen's (Test)	Tue 16 Sep 2014	Post determination List A	Q
2014-000028	Testing whether going straight to List C is working (SE)	Penny Hassett: St David (Test)	Fri 12 Sep 2014	Post determination List A	E
2014-000019	UAT Scripts - Form 1A & 3A	Ambridge: St Stephen's (Test)	Wed 13 Aug 2014	Abandoned	Q
2014-000015	JP - Form 1B & 3B - Help Text	Penny Hassett: St David (Test)	Thu 07 Aug 2014	Faculty Post-Determination	Q

Navigating a Case File

A case file is where you will find all the necessary forms and documents to help you make your determination. Each application has its own case file.

You can access a case file from your dashboard under the **Applications** tab.

For help on where to find different types of case files, see Navigating your Dashboard (See page 14).

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		Signed in	as: jp_chancellor@esd	n.co.uk Home Sigi	n Out My Account	Site Map
OF EN	CHURCH NGLAND	Online Facult	y System		Search the site	2
	Но	me Applications	Churches For	ms 🗍 Contact		
Online Fac	ulty System	dashboard				
From this pag to manage yo		ss active and archived Fa	culty applications i	n your diocese a	nd can produce	reports
to manage ye						
Click "view" to	o open a case fi	le or go to "tools" to run	a report.			
Messages	Applications req	uiring your action Active	Cases Archived Ca	ases Tools		
App Ref	Summary	Church	Created	Statu	IS	View
2014-000018	A new test (SE)	Ambridge: St Stephen's (Test)	Thu 07 Aug 2014	Awaiting Chancellor's	determination	
						1
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1. To access a case file, click the **View** icon next to the specific case you wish to open.

2. This is a typical case file awaiting the Chancellor's determination. The **Details** tab gives you access to all the forms generated by the Online Faculty System.

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			Signed in	n as: jp_ch	ancellor@esd	m.co.uk Home Sign	Out My Accoun	t Site Map	
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Basic summary	(OF ENGLAND Online	Facult	ty Sys	stem		Search the site	e 2	
of an application				199 - 199 -					
		Application Ref: 2014-000018			Chur	ch: Ambridge: St Steph	nen's (Test)		
		Diocese: Borchester (Test)			Archdeacor	nry: Felpersham (Test)			
	Z	Status: Awaiting Chancellor's determine	nation		Logged	By: Mrs Fiona Petty (Th	nu 07 Aug 2014)		
		Summary: A new test (SE)							
		he Registrar has submitted the faculty application to	th <mark>e C</mark> hancello	or for revie	w.				
		etails Supporting documents and images	History	Notes	Messages	5		Edit	
		iummary description of proposed works					0		
									Click the
		Church information (Form 1)					Sector 1		View icon
		Petition (Form 3)					0		to look at
		itatement of Significance			Г				a form.
		itatement of Needs				The status			
		Notification of Advice (Form 2)				icon tells you if a form is	0		
		Public Notice (Form 4)				complete or in	0		Click the
		Registrar's remarks to Chancellor				progress.	0		Edit icon to make
		Chancellor's determination and judgement					1 3	ً ₿~	changes
		Submit Return to Applications dashboard	Invite Consu	ultees					to a
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		Click here	to evit						
		the case f	le						
		L							

3. Under the **Supporting Documents and Images** tab, you will find all the information that the parish and the DAC, have attached to help you make your determination. This could include architectural drawings, photographs, archaeological reports, or advice letters.

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				Signed in	1 as: jp_chan	cellor@es	dm.co.ul	k Home Sign Out	My Account	Site N
		F ENGLAND	Onlin	e Facult	ty Syst	tem		Se	arch the site	
	Appli	ication Ref: 2014-000052 Diocese: Borchester (1			Arch			lge: St Stephen's (Test :ham (Test))	
		Status: Pending subr Summary: IP - New Exte	mission to Char		L			ie Patenaude (Thu 30)	<u>Oct 2014)</u>	
Click on a file to		Summary. JF - New LAte		se uo not pusit	unougn					
open it.	You have	applied to the court for Fa	and the							
			ICLIIIV.							
			-							
		trar and Chancellor are rev	-	olication and yo	u will receive	the Chan	cellor's d	etermination in due co	urse.	
\mathbf{i}	The Regist		viewing your app	-					urse.	
	The Regist	trar and Chancellor are rev	viewing your app	-					urse.	
	The Regist	trar and Chancellor are rev	viewing your app f the <u>Certificate</u>	of Publication to	the registar		d of the p		urse.	
	The Regist	trar and Chancellor are revented to post a signed copy of	viewing your app f the <u>Certificate</u> nts and image	of Publication to	the registar	r at the end	d of the p		urse. Uploaded B	
	The Regist	trar and Chancellor are rev et to post a signed copy of Supporting documen	viewing your app f the <u>Certificate</u> nts and image	of Publication to	o the registar	at the end Message	d of the p	public notice period.		y
	The Regist	trar and Chancellor are rev et to post a signed copy of Supporting documen File Name	viewing your app f the <u>Certificate</u> nts and image	of Publication to es History Description	o the registar	at the end Message	d of the p es ze	oublic notice period. Modified	Uploaded B	y
	The Regist Don't forg Details	trar and Chancellor are rev tet to post a signed copy of Supporting document File Name	viewing your app f the <u>Certificate</u> nts and image	of Publication to es History Description	o the registar	at the end Message	d of the p es ze	oublic notice period. Modified	Uploaded B	·
	The Regist Don't forg Details	trar and Chancellor are rev tet to post a signed copy of Supporting document File Name Image of Extension Prop Add	viewing your app f the <u>Certificate</u> nts and image <u>posed.JPG</u>	of Publication to History Description New Extension -	o the registar Notes Example Imag	Message	d of the p es ze 105480	oublic notice period. Modified	Uploaded B	y

4. Under the **History** tab, you can see who has been working on an application and when they completed a specific task.

	(URCH LAND Onlin	signed in as: jp_chancellor@ e Faculty System	-	Out My Account Search the site	Site Map	
	ſ	Application Ref:			:h: Ambridge: St Stephen's	s (Test)		
		Status:	Borchester (Test) Pending submission to Chan JP - New Extension - ***Plea	Archdeacon Archdeacon Logged B	ry: Felpersham (Test) By: Mrs Julie Patenaude (Th			
		You have applied to the	2	eliestics and you will receive the Ch	an collegia determination in a			
		-		plication and you will receive the Ch of Publication to the registar at the				
You can choose to see <u>only</u> the		Details Support	ting documents and image	es History Notes Messa	ages		Edit	
details of	7	C Show only status ch	hanges C Show all					Se wo
completed tasks		Who	Action			When	▼ ←	_
(status changes).		Julie Patenaude	Set Public Notice start date	1		Thu 30 Oct 20	014	this
Or		Julie Patenaude	Set status of proposal - Juli	e Patenaude set to ready for public	notice	Thu 30 Oct 20	014	app
		Julie Patenaude	Submitted application			Thu 30 Oct 20	014	What
You can choose		Julie Patenaude	Submitted proposal to DAC			Thu 30 Oct 20	014	did.
to see <u>all the</u>		Julie Patenaude	Set status of proposal - as F	Full Faculty		Thu 30 Oct 20	014	
details every time some worked on		Julie Patenaude	Created proposal			Thu 30 Oct 20	014	And
this case file.								
		\oplus	Site Map Privacy T & C	© 2014 Cathedrals & Church Buildings	Division Web site by exeGesIS	5		

Accessing a List A matter record

As Archdeacon, you will receive a notification when a parish records a List A item using the Online Faculty System.

N.B. Please note that if you have selected to receive your notifications as a Daily Summary, you will not be notified of List A matters.

1. To open the application, click on the link.

Dear Archdeacon
Reference 2016-001124 concerning Ambridge: St Stephen's (Test) (Church Code 647001).
A new record (reference 2016-001124) has been created with a List A matter(s) selected.
List A matters may be undertaken without the need for consultation or faculty subject to the specified conditions, and exclude certain categories of works to listed buildings.
Please click <u>this link</u> to view the full details of the record.
If you would prefer to receive fewer emails from the Online Faculty System, you can set your email preferences within the <u>My Account page</u> .

2. To access the List A matter recorded, click on the View icon

Details History Messages	EU
Summary description of proposed works	0
List A or List B classification	
Confirmation of List A matters	0
Return to Applications dashboard Invite Consultees	
Site Map Privacy T & C © 2014 - 2016 Archbishops' Council Web site by exeGesIS SDM Rev. 1.0.5842.28744	

3. To print, click Open as PDF for printing

Open as PD)F for printing Return to app	lication details	
I ⊲ ∢ 1	of 1 🕨 🕅 💠 🛛 Find	Next 🛃 • 🔞	a
Ref:	2016-001124	Church:	Ambridge: St Stephen's (Test)
Diocese:	Borchester (Test)	Archdeaconry:	Felpersham (Test)
Created By:	Mrs Julie Patenaude (05/01/2016)	Contact Tel.:	2
Status:	Post determination List A		
	List A/B C	lassification	
Application Ty	rpe: A		
List Item ID: 8			
(A1-8) The rep	air, maintenance, removal, disposal o	r replacement of a	a flagpole
~ . ^ ,			
Specified condi Only non-corre	itions: oding fixings are used where a flagpo	le is renaired or r	enlaced
2			
Wednesday, Jan	uary 06, 2016 12:04 PM		Page 1

Working on a List B matter application

When parishes apply for a List B matter, you and the DAC Secretary will automatically be notified by email.

Awaiting DAC Advice

To access the application, **click** on the **link**

Dear Archdeacon
Reference 2015-001064 concerning Penny Hassett: St David (Test) (Church Code 647009).
A new application (reference 2015-001064) has been submitted for a List B matter(s) and is now awaiting DAC advice.
Please click this link to view the full details of the application.
If you would prefer to receive fewer emails from the Online Faculty System, you can set your email preferences within the <u>My Account page</u> .

You will arrive at the List B case file.

Details Supporting documents and images History	Messages
Summary description of proposed works	🥥 🖾 📝
List A or List B classification	o 🕄 🕅
List B application details	I I I I I I I I I I I I I I I I I I I
DAC advice	2 🛛
Return to Applications dashboard Invite Consultees	
1. Click here to find out which List B matte	er was selected.

- 2. Click here to read more **details** about the application.
- 3. Go to the **Supporting Documents and Image** tab to see if there is any additional information.

N.B. To find out how to send the application to "consultees" go to page 28.

Awaiting Archdeacon's Determination

Once the DAC Secretary has sent you the List B application (with or without advice/draft conditions), you will receive this email informing you that the case is ready for your Written Notice.

To access the case file, **click** on the **link**.

Dear Archdeacon
Reference 2015-001064 concerning Penny Hassett: St David (Test) (Church Code 647009).
The DAC has forwarded to you an application for a List B matter (reference 2015-001064) which awaits your determination.
Please click this link to view the full details of the application.
If you would prefer to receive fewer emails from the Online Faculty System, you can set your email preferences within the My Account page.

You will arrive at the case file

1. Click on the View icon to read the DAC's advice (if any)

Details Supporting documents and images History Messages	Edit
Summary description of proposed works	🥥 🖪 💙
List A or List B classification	🥝 🖪 🍞
List B application details	🥝 🖪 💙
Archdeacon's Written Notice	3 🖪 🕅
DAC advice	
Submit Return to Applications dashboard Invite Consultees	

2. Click on the Edit icon to fill in your Written Notice

Details Supporting documents and images	History Messages	Earc
Summary description of proposed works		🥥 国 📝
List A or List B classification		🥝 📃 💙
List B application details		🥝 🔟 📝
Archdeacon's Written Notice		3
DAC advice		Solution
Submit Return to Applications dashboard	nvite Consultees	

3. Select the appropriate determination

N.B. If you select options 2, 3 or 4, the application will automatically be transformed into a Full Faculty application giving the parish the choice to continue with it or leave it.

Response	Ø Edit • The works may be implemented without faculty, subject to the following condition(s):
	 Although what is proposed is a matter prescribed in List B, I nevertheless decline to give notice that it may be undertaken without a faculty for the following reason(s):
	\bigcirc The proposal is excluded by rule 3.5 of the Rules because:
	\bigcirc The proposal is not a matter prescribed in List B.

- 4. Insert any additional **conditions** required if the application is approved or explain why the application was refused.
- 5. Click Finish to return to the case file

Conditions / reasons	@ Edit	Archaeological recording required during works
		Save & come back later Cancel Finish

6. Click Submit to send your determination to the parish

Details Supporting documents and images	History	Messages	Edit
Summary description of proposed works			🥥 🖪 📝
List A or List B classification			Solution
List B application details			Solution
Archdeacon's Written Notice			🥥 🔟 🍞
DAC advice			🥝 🖾
Submit Return to Applications dashboard	Invite Consu	ltees	

Inviting External Consultees to View any Application

In circumstances where you need to send the application to external members for consultation,

- 1. Go to an application's case file
- 2. Click Invite Consultee

IN THE (HI	UD CLU	Signed in	n as: jp_cha	ancellor@esdm.c	o.uk Home Sign (Out My Account	Site Ma
D OF ENG	URCH LAND Online	Facult	ty Sys	stem		Search the site	P
Diocese: Status: Summary:	2014-000018 Borchester (Test) Awaiting Chancellor's determin A new test (SE) Mitted the faculty application to the		r for rouin	Archdeaconry: Logged By:	Ambridge: St Steph Felpersham (Test) <u>Mrs Fiona Petty (Th</u>		
	ting documents and images	History	Notes	Messages			Edi
Summary descriptio	n of proposed works					0	
Church information	(Form 1)					0	
Petition (Form 3)						0	
Statement of Signific	ance					0	
Statement of Needs						0	
Notification of Advic	e (Form 2)					0	
Public Notice (Form	4)					0	
Registrar's remarks	to Chancellor					0	
Chancellor's determ	ination and judgement					0	3
Submit Return	n to Applications dashboard	Invite Consu	ultees				

3. See if the individual(s) to whom you are sending the application is already registered

JP Consultee jp_consultee@esdm.co.uk	
jp_consultee@esum.co.uk	
Arch Mapper archmapper@gmail.com	

4. If yes, select them from the list and click Ok to invite that consultee

nvite Consul Name	tees ▼	Email	Select
JP Consultee		jp_consultee@esdm.co.uk	
Arch Mapper		archmapper@gmail.com	
omma separato	ed email	addresses @	

5. If the individual(s) to whom you are sending the application is not already registered, **enter their email address** in the box below and click **Ok** to send.

Consultee jp_consultee@esdm.co.uk	
rch Mannar archmannar@gmail.com	
rch Mapper archmapper@gmail.com	

6. You can invite more than one person at a time to view the application. Select as many registered consultees as you need from the main list and/or enter multiple email addresses of unregistered consultees in the box below (separate email addresses with a comma only).

	dy, click "Submit". It will be sent to t	the DAC who will provide you with a
Invite Consulte	es	0
t Name	Email	Select
JP Consultee	jp_consultee@esdm.co.uk	
Arch Mapper	archmapper@gmail.com	
	com,rogerbeard@btinternet.co,uk	

Accessing a Full Faculty Application

When you are ready to begin working on a Full Faculty application

- 1. Click the link provided in the email sent out by the Online Faculty System or go to the main page https://facultyonline.churchofengland.org
- 2. Sign In
- 3. Click on the **Applications** tab and find the specific case file you require under **Active Cases**.
- 4. Click on the **View** icon to open the case file

Messages	Applications requiring your a	action Active Cases Arc	hived Cases T	ools	
App Ref	Summary	Church	Created 💌	Status	View
2015-000242		Ambridge: St Stephen's (Test)	Thu 15 Jan 2015	Proposal in Preparation	
2014-000084	UAT Petitioner Test Penny Hassett	Penny Hassett: St David (Test)	Tue 02 Dec 2014	Ready for formal application	
2014-000082	Statement of Significance 2	Penny Hassett: St David (Test)	Fri 28 Nov 2014	Awaiting DAC Processing	
2014-000081	Statement of Significance - Image Testing	Ambridge: St Stephen's (Test)	Fri 28 Nov 2014	Proposal in Preparation	
2014-000080	JP-Writing User Manual	Ambridge: St Stephen's (Test)	Tue 25 Nov 2014	Application with Registrar	

Once you have opened an application's case file, you will be able to access all the legal forms required including the standard information (Form 1) and petition (Form 3) under the **Details** tab. You will also be able to open all the additional supporting documents necessary to make your determination under the **Supporting Documents and Images** tab.

Reviewing Temporary Minor re-ordering

The Online Faculty System allows you to grant Temporary Minor re-ordering licenses up to a maximum of 15 months, sent to you by Parishes (with Minsters). You will receive an email notifying you of the submission of the Temporary Minor re-ordering application, and these will be available in the Application tab, under Applications requiring your action

THE CHURCH OF ENGLAND Online Faculty System
Home Applications Churches Forms Contact Help
Online Faculty System dashboard
From this page you can access active and archived Faculty applications in your diocese and can produce reports to manage your casework. <u>Read more</u> about the types of work that can be processed using the Online Faculty System or click <u>here</u> for help.
Click "view" to open a case file or go to "tools" to run a report.
Messages Applications requiring your action Active Cases Archived Cases Tools

There are several possible steps that could be needed for a Temporary Minor Re-ordering to be granted.

On each application, an Archdeacon will be required to review the application details and they will be able to process the case to the next stage for a formal decision.

THE CHURCH OF ENGLAND Online	Facult	y Syste	em	Search the site
Application Ref: 2019-034560 Diocese: Borchester (Test) Status: TMRO application awaiting Archdeace Summary: TMRO Testing for Guide	on's determin		rchdeaconry:	<u>Edgeley: St Mary's (Test)</u> Felpersham (Test) <u>The Test Account Parish (Thu 09 May 2019)</u>
Details Supporting documents and images	History	Messages		
Temporary minor re-ordering application details				
Submit Return to Applications dashboard				

The view button for the Temporary Minor Re-ordering application details will provide an overview of the Summary of proposed works and the description of the proposed works. This **text used in the description will automatically be incorporated into Form 9**. If the text is not correct, or requires minor editing, <u>an Archdeacon will need to edit this text directly by pressing the edit button on the application details.</u>

Once the Temporary Minor Re-ordering application details have been reviewed, the **Archdeacon's processing form** should be used to move the case forward to allow for the system to create Form 9. This can be completed by pressing the edit button next to the processing form.

Application Ref: 2019-0345 Diocese: Borcheste Status: TMRO app Summary: TMRO Tes	r (Test) Archdeaconry: Felpersham (Test) Ilication awaiting Archdeacon's determination Logged By: The Test Account Parish (Thu 09 May 2019)
TMRO Archdeaco	n's Determination
The Archdeacon should us	se this form to determine whether or not to proceed with this TMRO application
Archdeacon's verification	Approve - await decision on licence period
	 Reject - applicant is not a Minister
	Reject - other reasons
	Reject - return to preparation stage
Comments	
	Save & come back later Cancel Finish Form

There are four possible options:

- 1. Approve await decision on licence period
- 2. Reject Applicant is not a Minster
- 3. Reject other reasons
- 4. Reject return to preparation stage
- 1. Selecting this option will move the case forward to grant the Temporary Minor Re-ordering license
- 2. This will reject the license as the Parish does not have a Minster please consult with the DAC secretary offline to confirm this. The DAC will be sent an email notifying them of the Temporary Minor Re-ordering submission and will be aware of the application.
- 3. This will reject the application. Please enter any comments or reasons into the text box to provide the reasoning as to why the Temporary Minor Re-ordering application has been rejected.
- 4. This will return the application back to the applicant to edit the application as required. Please add any comments or adjustments required in the comments box. The applicant may then edit the content and send it back to you. This may happen several times until you are happy that the applications is detailed enough.

Please be aware that applications **cannot be reverted** so please select this verification carefully. Once the correct option has been selected, press **Finish Form** and then **Submit** to move the application onto the next stage, which is the creation of Form 9.

Dic S	n Ref: 2019-034560 ocese: Borchester (Test) tatus: TMRO application awaiting Archdeaco mary: TMRO Testing for Guide	on's determir		rchdeaconry:	<u>Edgeley: St Mary's (Test)</u> Felpersham (Test) <u>The Test Account Parish (Thu 09 May 2019)</u>
etails	Supporting documents and images	History	Messages		
empora	y minor re-ordering application details				🥝 📃 📝
chdeac	on's processing form				🥝 国 📝

All rejected Temporary Minor Re-ordering applications can be converted by the Parish to Faculty Applications if required. Parishes are designated a 30-day period to do this to allow for the system to close the case, and move the application to the Archived Cases tab. This stops an ever growing list of open cases.

Once the application has been reviewed as being acceptable, Form 9 will then be available to edit.

THE CHURCH OF ENGLAND Online Facult	ty System	Search the site
Application Ref: 2019-034560 Diocese: Borchester (Test) Status: TMRO application waiting for a licence Summary: TMRO Testing for Guide	Archdeaconry:	<u>Edgeley: St Mary's (Test)</u> Felpersham (Test) <u>The Test Account Parish (Thu 09 May 2019</u>)
This TMRO application is waiting for a licence period to be agreed		
Details Supporting documents and images History	Messages	
Temporary minor re-ordering application details		o 🔁 🖾
Archdeacon's processing form		🥝 🖾 👝
Form 9		3 🗉 🕑
Submit Return to Applications dashboard		\checkmark

Click the edit button to create the Form 9 where a license period and specific conditions can be set.

		Online Faculty	-	Edgelova St Manda (Test)	Search the site
Status: 1	Borchester (Test) MRO application wa MRO Testing for Gu		Archdeaconry:	<u>Edgeley: St Mary's (Test)</u> Felpersham (Test) <u>The Test Account Parish (</u>]	<u>Thu 09 May 2019)</u>
TMRO - Licen	ce period				
The Archdeacon sho	ould use this form to	set the number of months v	vithin which the pr	oposed works should be co	ompleted
Licence period @					
Licence period	6 🔻				
Conditions		ons that are required			
		ons that are required			
		ons that are required			
		ons that are required			

Set the required number of months for the license through the dropdown box and use the text box to add any conditions that may be required for the Temporary Minor Re-ordering license.

Once completed, press **Finish Form** and then the **Submit** button on the main application page to send the Form 9 to the Parish, DAC and Registry team. The Parish will then be notified that the license has been granted, and they will receive an email every month to remind them that they can apply for a faculty application prior to the end of the license period until there are two months remaining on the license. After this period, a separate faculty application will be required.

If the license is converted to a faculty application, the system will autogenerate the required Form 10 and notify you of the decision made by the Parish.

If a faculty has not been sought during the license period, the system will request that the Parish complete the Form 10 as required within the required 14-day period.

Revise or revoke the license

Once the license has been granted, Archdeacons will have the ability to revise the conditions of the license or revoke the license completely.

D OF EN	GLAND Online F	aculty System		Search the site
Application R	f: 2019-034560	Church	Edgeley: St Mary's (Test)
	e: Borchester (Test)		Felpersham (Test)	
	s: TMRO application licence approved y: TMRO Testing for Guide	Logged By:	The Test Account Paris	n (Thu 09 May 2019)
	ation has had its licence period approve	d		
This TMRO applic		d History Messages		
This TMRO applic				o
This TMRO applic	orting documents and images			 3 3 3 3 3 3 3 3 4 5 5<

To revise the conditions of the license and to revert the case back to the previous stage, press the **Revise** button. Here you will be sent back to the previous stage, where you will be able to edit Form 9. During this process, the license period will be **unable to be edited**, as this will remain constant, as

the expiry date is fixed to the initial time period specified. Edit the conditions as needed, finish form and submit the application again. The Parish will be informed of the change via email.

To revoke the license, press the **Revoke License** button. This will then generate a pop-up box where you will be able to provide an explanation for the revocation. This will then be emailed to the Parish to inform them and available as a separate form.

Application Ref: 2019-034560 Diocese: Borchester (Test) Status: TMRO application Summary: TMRO Testing for	n licence approved Logged By: The Test Account P	
This TMRO-application has had its lice	nce period approved	
	Revoke TMRO Licence	
Temporary minor re-ordering applic	Warning: this will revoke the licence for this TMRO proposal. Please enter your reason below	0
Archdeacon's processing form	Please do add an explanation to assist the church	Ø 🗉
Form 9		Ø 🔟
Revise Return to Applications	4	
	Ok Cancel	

Once the application has been revoked, the Archdeacon will be required to confirm that Parish have returned the works to the original position through the **Archdeacon's verification form.**

2019-034560 Borchester (Test) TMRO application licence revoked, awaiting Archdeacon's verification TMRO Testing for Guide	Archdeaconry:	<u>Edgeley: St Mary's (Test)</u> Felpersham (Test) <u>The Test Account Parish (Thu 09 May</u> <u>2019</u>)
ion licence revoked, awaiting Archdeacon's verification		
pporting documents and images History Messages		
nor re-ordering application details		S 🔊
processing form		🥝 📃
		🥥 国
i	Borchester (Test) TMRO application licence revoked, awaiting Archdeacon's verification TMRO Testing for Guide on licence revoked, awaiting Archdeacon's verification oporting documents and images History Messages nor re-ordering application details	Borchester (Test) TMRO application licence revoked, awaiting Archdeacon's verification TMRO Testing for Guide Archdeacon's Logged By: Logged By: on licence revoked, awaiting Archdeacon's verification Opporting documents and images opporting documents and images History Messages Messages

In the verification process, you will need to confirm that works have been restored, and you will be able to provide any comments around the works that may be required.

OF ENGLAND	Online Faculty Sys	tem	Search the site
plication Ref: 2019-034560 Diocese: Borchester (Test) Status: TMRO application licence verification Summary: TMRO Testing for Guide	e revoked, awaiting Archdeacon's	Archdeaconry:	<u>Edgeley: St Mary's (Test)</u> Felpersham (Test) <u>The Test Account Parish (Thu 09 May</u> <u>2019</u>)
rchdeacon's verification	1		
The Archdeacon should use this form to	o verify that the previous state has bee	n restored	
Has the position been restored to its previous state?	❷ ◎ No ◎ Yes		
the second se	 No Yes 		
previous state?			

Form 10

Once the license has expired, and no faculty application has been sought, the Parish will be required to submit a Form 10 to you. The system will notify the Parish of this requirement and will send emails on the 12th and 14th day after the license has expired. If the Form 10 has not been submitted, an email will be sent to the Archdeacon warning them that the Parish have yet to complete the required Form, and you will need to chase the church offline. Until the Parish have submitted Form 10, the system will treat the Temporary Minor Re-ordering application as being open.

Archdeacon's Verification

Once the Parish have submitted Form 10 to you, you will be able to complete the Archdeacon's verification as above, to archive and close the case.

Email notifications

The following emails will be sent to the Archdeacon as part of the Temporary Minor Re-ordering application process

- 1. A Temporary Minor Re-ordering application has been submitted
- 2. The Parish decides to apply for Full Faculty
- 3. A Reminder that the Licence expires in 6 months 4 months to apply for Full Faculty
- 4. A Reminder that the Licence expires in 5 months 3 months to apply for Full Faculty
- 5. A Reminder that the Licence expires in 4 months 2 months to apply for Full Faculty
- 6. A Reminder that the Licence expires in 3 months 1 month to apply for Full Faculty
- 7. A Reminder that the Licence expires in 2 months Faculty can no longer be applied for
- 8. A Reminder that the Licence expires in 1 month Re-ordering should be restored to original
- 9. The Temporary Minor Re-ordering Licence has expired Parish to complete Form 10
- 10. The Parish has submitted Form 10 to the Archdeacon
- 11. An email informing the Archdeacon that the Parish have missed the deadline for submission of Form 10.

5. Click on **View** icon to open a specific form

Jo	HE CHU F ENGL	AND Online	Facult	y Sys	tem		Search the site		2
Арр	Diocese: Status:	2014-000018 Borchester (Test) Awaiting Chancellor's determina A new test (SE)	ation		Archdeaconry:	Ambridge: St Stephe Felpersham (Test) Mrs Fiona Petty (The			
The Regis	trar has sub	mitted the faculty application to th	ne Chancello	r for <mark>r</mark> eviev	v.				
Details	Supporti	ing documents and images	History	Notes	Messages			➡	Edi
Summar	y description	of proposed works					0		
Church in	nformation (Form 1)					0		
Petition ((Form 3)						0		
Statemer	nt of Significa	ance					0		
Statemer	nt of Needs						0		
Notificati	ion of Advice	(Form 2)					0		
Public No	otice (Form 4)					0		
Registrar	's remarks to	o Chancellor					0		
Chancelle	or's determi	nation and judgement					2		2
Submit	Return	to Applications dashboard	Invite Consu	ltees					

6. Click Open as PDF for Printing

*Please note that this function will only work if you have installed Adobe Acrobat Reader software on your computer. This software is free to download and can be obtained by clicking this link <u>http://get.adobe.com/uk/reader/</u>

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	Signed in as: jp_chancellor@esdm.co.uk Home Sign Out My Ac	count Site Map
THE CHURCH OF ENGLAND ONI	ine Faculty System	the site 👂
The report below can be opened as a PDF or s	saved in a variety of formats including Microsoft Word.	
Open as PDF for printing Return to	application details	
14 4 1 of 1 ▷ ▷1 ¢	Find Next 😽 🍥	
	Church: Penny Hassett St David (Test) Archdeaconry: Felpersham (Test) Contact Tel. 4654655444	You can also choose to open the form with Microsoft Word or other
Form	n 1B	computer software.
(Rules 3.2	,	computer software.
Standard Is (buildings included in list under Care)		
Diocese of Borchester (Test)		Click here for your
Building: Penny Hassett: St David (Test)		options.
Relevant person or body: vicar		
Approximate date of building:	Modern	
Is the building listed?	Yes 🖌 No	
If so, please state whether it is grade I, II^{*} or II	1	
Is the building, its curtilage or any adjoining structure wholly or partly scheduled as an ancient monument?	Yes 🖌 No	
Is the building, its curtilage or any adjoining structure in a conservation area?	Yes No 🗸	
If it is, please state which	THE conservation area of conservation areas	

The form is will open in an easy-to-read format. To print, click **Print** *Please note this process might be slightly different according to individual computers and operating systems.

v Document	Tools Window H		ud.		
- -	™ ♥ <u> </u> '	2 🖲 🖲 103% 🔻 🥽 🔂 [Fin	iu		
R	Ref:	2014-000076	Church:		Penny Hassett: St David (Test)
D	Diocese:	Borchester (Test)	Archdeac	onry:	Felpersham (Test)
C	Created By:	Mrs Julie Patenaude (17/11/2014)	Contact 7	[el.:	4654655444
s	Status:	Faculty Post-Determination			
		Form	1 1B		
		(Rules 3.2	2 and 4.6)		
		Standard I	nformation		
		(buildings included in list under Care	of Places of	of Wo1	rship Measure 1999)
D	Diocese of Boro	hester (Test)			
В	Building: Penny	Hassett: St David (Test)			
р	alamant parson	or body: woon			
K	terevant person	or body: vicar			
А	Approximate da	te of building:	Modern		
T.					
15	s the building l	Isted?	Yes 🗸		No
If	f so, please stat	e whether it is grade I, II* or II	1		
Te	s the building	its curtilage or any adjoining structure		,	
		scheduled as an ancient monument?	Yes 🕈		No
Is	s the building, i	its curtilage or any adjoining structure			
	n a conservatio		Yes		No 🗸
If	f it is, please st	ate which	THE cor	iservat	tion area of conservation areas
		its curtilage or any adjoining structure	Yes 🖌	·	No
117	n a national par	К?			

8. Repeat this process as needed for all other forms

9. Go to the **Supporting Documents and Images** tab to find all the attached files.

D THE CHU OF ENGL	AND Online Facult	y System	Search the	site	£
Status:	2014-000018 Borchester (Test) Awaiting Chancellor's determination A new test (SE)	Archdeaconry:	Ambridge: St Stephen's (Test) Felpersham (Test) Mrs Fiona Petty (Thu 07 Aug 2014	ŋ	
The Registrar has sub	mitted the faculty application to the Chancellor	for review.			
Details Support	ng documents and images History	Notes Messages			Ed
Summary description	of proposed works		(0	3
Church information (Form 1)		1	0	
Petition (Form 3)				0	3
Statement of Signific	ance)	3
Statement of Needs				0	3
Notification of Advice	(Form 2)			0	3
Public Notice (Form 4)			0	3
Registrar's remarks t	o Chancellor			9	3
Chancellor's determi	nation and judgement			3	3 📝
	to Applications dashboard Invite Consul	tees			

10. Click the document's name to open it

		Signed in	n as: jp_chancel	lor@esdm.c	co.uk Home Sign	Out My Account	Site
Ð ö	HE CHURCH F ENGLAND (Online Facult	t <mark>y</mark> Syste	m		Search the site	
Арр	lication Ref: 2014-000018				Ambridge: St Step		
	Diocese: Borchester (Test) Status: Awaiting Chancell	or's determination	Arc	-	Felpersham (Test) Mrs Fiona Petty (T		
	Summary: A new test (SE)			соввей Бу.	MIS FIOID Pelly (1	11u 07 Aug 2014)	
Details	Supporting documents a	Description	Notes M	essages Modified		Uploaded By	
Details	L			0		Uploaded By Julie Patenaude	

Getting Help

If you have any problems navigating the Online Faculty System, please read the <u>Frequently</u> <u>Asked Questions</u> section on the website.

If you cannot find an answer to your question, are experiencing technical difficulties with the Online Faculty System or have an emergency, contact the Digital Projects Officer at the CCB:

james.miles@churchofengland.org

020 7898 1860

or contact the Admin team at https://facultyonline.churchofengland.org/contact