Online Faculty System

A Chancellor’s User Manual
2022 Rules

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This document is a step-by-step guide to the Online Faculty System for Chancellors.
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How to Register as a Chancellor

1. Go to the front page of the website (https://facultyonline.churchofengland.org). N.B. The picture scrolls and so may be different when you open the web page.

2. Click on Register
3. This will take you to the **Create a New Account** page.

![Create a New Account page](image)

4. Choose the most suitable email address. This is likely to be your work email.
5. You will need to complete **ALL** your contact details (but only one telephone number is required).

6. **Indicate** whether you wish to receive an email about **ALL** applications in your Diocese either as:
   a. **Daily summary** (daily summary of work that requires your attention only) Or
   b. **Every time** something changes (an email that is sent every time something happens)
   c. **Daily Digest** (an email that is sent once a day which groups these every time something happens emails into one)

7. Select the **role** for which you wish to register (in this case, Chancellor).
8. When you select **Chancellor** and scroll down, you'll get a drop-down menu from the Diocese field:

![Dropdown menu for Diocese selection](image1)

The Church of England collects personal information when you register with the Online Faculty System. We will use this information to confirm your role within the faculty application process and manage your account. We may share your information with, and obtain information about you from other registered users. This is to help registered users deal with faculty applications quickly and to reduce the risk of delay. We will not share your information for marketing purposes with companies outside the Church of England.

Please visit our [Privacy Policy](#) and [Terms and Conditions](#) for further details.

9. **Select your Diocese:**

![Dropdown menu for Diocese selection](image2)
10. Enter the **security code** as it is shown:

11. Please **read** the **Privacy Policy**, **Cookie Policy** and **Terms and Conditions** and tick the box to say you are happy to agree with these.

12. Click on **Create Account**

13. You will receive an email asking you to confirm your registration by clicking a link. This is to prevent other people from registering with your email address.

14. Please **click on the link** to confirm that your email address is yours, has not been hacked and that you wish to be a registered user of the database.

15. The DAC Secretary will then be asked to approve your registration.

   **N.B.** The DAC Secretary will need to check against the Diocesan Database and other records to verify that you are the Chancellor. If not, you will be contacted to check the details of your registration.

16. Once this is done, you will be sent an email saying that your account has been approved and inviting you to sign in at [https://facultyonline.churchofengland.org/Secure/Login.aspx](https://facultyonline.churchofengland.org/Secure/Login.aspx)
Signing In and Out of the Online System

1. Go to the main website https://facultyonline.churchofengland.org and click on **Sign In**

2. Enter your **email** address and **password**, and click **Sign In**
2.1 If you tick the box “Remember Me on This Computer”, you will remain signed in to the website every time you return.

3. The system brings you back to the main page of the website. But now you are signed in!

4. To exit the system, click **Sign Out**.
Recovering your Password


2. Enter the email address you used to register with the Online Faculty System and click Next.

3. The system will send you an email with your new password. If you do not receive this email within a few minutes, check your Junk emails (or spam). If you still cannot find it, contact your DAC.

5. For safety reasons, the system will ask you for a new password. Create one and click **Change Password**.

6. You will automatically return to the main page and will be signed in.
Managing your Account

Being able to manage your account is important. It gives you the opportunity to update your email address and contact details if they change. It also allows you to change your password and modify the way you receive emails from the Online Faculty System.

1. Go to the main website https://facultyonline.churchofengland.org, sign in and click on My Account
2. This is the **Security and Identity** tab of your account.
3. This is your Profile tab. It holds all your contact details and lets you manage the emails you receive from the system.

- Update your email address here.
- Click here to change your password.
- Do not forget to press update every time you make changes to your account.
- Keep your contact information up-to-date here.
- Type in your new telephone number or address every time it changes.
- Change the way you receive emails from the system.
- Click Daily Summary or Every time something happens.
- Do not forget to update your changes.
Navigating your Dashboard

Your dashboard is where you will be able to access all the Faculty applications in your Diocese. It is also where all the emails sent to you by the Online Faculty System will be stored (in addition to your own email account).

Remember to sign in!

1. From the main page, click on the Applications tab.
2. This is your dashboard. From here, you can look at all your messages (You will also receive them in your regular email account).

You can arrange your messages by:
- Subject
- Date Received
- Date Read

Click on each title to sort your messages.

Click on the View icon to look at a message
3. To access any Faculty application which requires your attention, go to Applications Requiring Your Action.

Find an application quickly – sort them by:
- Reference Number
- Church Name
- Status

You can also arrange the applications by:
- Summary of works
- Date Created

Click the View icon to open a Faculty application.
4. To access any application where a determination has not yet been made, go to Active Cases

The functions here are the same as the previous tab.

Click the **View** icon to open an application.

Organise your applications by clicking on:
- App Ref
- Summary
- Church
- Created or
- Status

Scroll through the pages to find a specific application

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<table>
<thead>
<tr>
<th>App Ref</th>
<th>Summary</th>
<th>Church</th>
<th>Created</th>
<th>Status</th>
<th>View</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014-000046</td>
<td>One storey extension for a new toilet</td>
<td>Ambridge: St Stephen's (Test)</td>
<td>Mon 20 Oct 2014</td>
<td>Pending submission to Chancellor</td>
<td>Accept application for a proposal, then update as work progresses.</td>
</tr>
<tr>
<td>2014-000044</td>
<td>JP - Modification of help-text</td>
<td>Penny Hassett: St David (Test)</td>
<td>Tue 14 Oct 2014</td>
<td>Pending submission to Chancellor</td>
<td>Accept application for a proposal, then update as work progresses.</td>
</tr>
<tr>
<td>2014-000043</td>
<td>*** SE Test - Please do not modify this application or update any of the forms ***</td>
<td>Ambridge: St Stephen's (Test)</td>
<td>Tue 14 Oct 2014</td>
<td>Awaiting DAC recommendation</td>
<td>Accept application for a proposal, then update as work progresses.</td>
</tr>
<tr>
<td>2014-000042</td>
<td>SE testing issue with applications 'not recommended' by DAC and then revised.</td>
<td>Ambridge: St Stephen's (Test)</td>
<td>Tue 14 Oct 2014</td>
<td>Pending submission to Chancellor</td>
<td>Accept application for a proposal, then update as work progresses.</td>
</tr>
<tr>
<td>2014-000041</td>
<td>complete demolition</td>
<td>Ambridge: St Stephen's (Test)</td>
<td>Tue 14 Oct 2014</td>
<td>Pending submission to Chancellor</td>
<td>Accept application for a proposal, then update as work progresses.</td>
</tr>
<tr>
<td>2014-000039</td>
<td>List-C changes</td>
<td>Ambridge: St Stephen's (Test)</td>
<td>Tue 07 Oct 2014</td>
<td>Pending submission to Chancellor</td>
<td>Accept application for a proposal, then update as work progresses.</td>
</tr>
<tr>
<td>2014-000038</td>
<td>Toilets - obviously</td>
<td>Penny Hassett: St David (Test)</td>
<td>Mon 06 Oct 2014</td>
<td>Pending submission to Chancellor</td>
<td>Accept application for a proposal, then update as work progresses.</td>
</tr>
<tr>
<td>2014-000037</td>
<td>new toilet facilities</td>
<td>Ambridge: St Stephen's (Test)</td>
<td>Wed 01 Oct 2014</td>
<td>Pending submission to Chancellor</td>
<td>Accept application for a proposal, then update as work progresses.</td>
</tr>
</tbody>
</table>

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Decide how many applications you can see per page from your dashboard:
- 10
- 20
- 50
- 100
5. To access old applications which were abandoned or where a determination has been made, go to Archived Cases.

Use the same functions as before to organise and open the applications.
Navigating a Case File

A case file is where you will find all the necessary forms and documents to help you make your determination. It is also where you can fill out any forms or send any comments of your own to the Registrar. Each Faculty application has its own case file.

You can access a case file from your dashboard under the **Applications** tab.

For help on where to find different types of case files, see *Navigating your Dashboard*.

1. To access a case file, click the **View** icon next to the specific case you wish to open.
2. This is a typical case file awaiting your determination. The **Details** tab gives you access to all the forms generated by the Online Faculty System.

![Image of Online Faculty System](image)

- **Basic summary of an application**
- **The forms appear as required.**
- **This is the Chancellor’s Determination and judgement form**
- **Click the View icon to look at a form.**
- **The status icon tells you if a form is complete or in progress.**
- **Click the Edit icon to make changes to a form.**
- **Click here to exit the case file**
3. Under the **Supporting Documents and Images** tab, you will find all the information that the parish, DAC, and Registrar have attached to help you make your determination. This could include architectural drawings, photographs, archaeological reports, or advice letters following consultation with amenity societies.
4. Under the **History** tab, you can see who has been working on an application and when they completed a specific task.

You can choose to see only the details of completed tasks (status changes).

Or

You can choose to see all the details every time someone worked on this case file.
5. The **Notes** tab lets you keep track of your thoughts on a specific application.

Type in the information and click **Add** to save your comments.

Click **Edit** to make changes or add new information.
6. Finally, the Messages tab allows you to find all the emails the Online Faculty System sent to everyone regarding this particular application.

See who received the email, what the subject was, and when it was sent.

Click on the View icon to read an email.

Navigate through the pages.

Change how many emails you see at any one time.
Receiving Emails from the Online Faculty System

The Online Faculty System automatically sends out emails to the appropriate users at key moments in the faculty process.

You can view your emails in three different locations:

1. In your regular email inbox (e.g. Outlook, Gmail, Hotmail accounts)
2. On your Dashboard, under the Messages tab
3. In each individual case file under the Messages tab

As Chancellor, you will receive an email from the Online Faculty System every time:

1. A parish submits a petition for your determination
2. The Registrar re-submits an application after obtaining further information

Click on the link to open the application’s case file.

You will be asked to Sign In before you are given access to the documents.

Click here to change the way you receive emails and manage your account.
Inviting External Consultees to View an Application

In circumstances where you need to send the application to external members for consultation,

1. Go to an application’s case file
2. Click Invite Consultee

3. See if the individual(s) to whom you are sending the application is already registered
4. If yes, select them from the list and click **Ok** to invite that consultee

5. If the individual(s) to whom you are sending the application is not already registered, enter their **email address** in the box below and click **Ok** to send.
6. You can invite more than one person at a time to view your application. Select as many registered consultees as you need from the main list and/or enter multiple email addresses of unregistered consultees in the box below (separate email addresses with a comma only).
Working on an Application

When you are ready to begin working on a Faculty application

1. Click the link provided in the email sent out by the Online Faculty System or go to the main page https://facultyonline.churchofengland.org
2. Sign In
3. Click on the Applications tab and go to the Applications Requiring Your Action tab, where you will find the specific case file you require. If you cannot find the application you are looking for, search under Active Cases.
4. Click on the View icon to open the case file

Once you have opened an application's case file, you will be able to access all the legal forms required, including the standard information (Form 1) and petition (Form 3), under the Details tab. You will also be able to open all the additional supporting documents necessary to make your determination under the Supporting Documents and Images tab.
5. Click on the **View** icon to open a specific form

6. Click **Open as PDF for Printing**
   *Please note that this function will only work if you have installed Adobe Acrobat Reader software on your computer. This software is free to download and can be obtained by clicking this link [http://get.adobe.com/uk/reader/](http://get.adobe.com/uk/reader/)*
7. The form will open in an easy-to-read format. To print, click **Print**

*Please note this process might be slightly different according to individual computers and operating systems.*

You can also choose to open the form with Microsoft Word or other computer software.

Click here for your options.
8. Repeat this process as needed for all other forms

9. To review the Formal Consultation replies, pressing the edit button against this form will provide a tabulated overview of who was consulted, when they were consulted, and whether or not they replied or decided to refrain from commenting in an official capacity.
### Responses

<table>
<thead>
<tr>
<th>Responding User</th>
<th>On behalf of</th>
<th>Response date</th>
<th>File Uploaded</th>
<th>Commented</th>
<th>Response Iteration</th>
<th>View response details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test Consultee</td>
<td>Historic England</td>
<td>24/03/2020 15:43</td>
<td>No</td>
<td>No</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Test Consultee</td>
<td>Historic England</td>
<td>24/03/2020 15:43</td>
<td>No</td>
<td>Yes</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Test Consultee</td>
<td>The Gardens Trust</td>
<td>24/03/2020 15:41</td>
<td>No</td>
<td>Yes</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Test Consultee</td>
<td>The Council for British Archaeology</td>
<td>24/03/2020 15:36</td>
<td>No</td>
<td>Yes</td>
<td>1</td>
<td></td>
</tr>
</tbody>
</table>

### Invited Consultees

<table>
<thead>
<tr>
<th>Consultee</th>
<th>Number of Responses</th>
<th>Consultee invited date</th>
<th>Consultee invited iteration</th>
<th>Days remaining</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Gardens Trust</td>
<td>1</td>
<td>24/03/2020 15:19</td>
<td>1</td>
<td>42</td>
</tr>
<tr>
<td>Test Consultee</td>
<td>2</td>
<td>24/03/2020 15:19</td>
<td>1</td>
<td>42</td>
</tr>
<tr>
<td>FAS Consultee0</td>
<td>0</td>
<td>24/03/2020 15:19</td>
<td>1</td>
<td>42</td>
</tr>
<tr>
<td>FAS Consultee 13</td>
<td>0</td>
<td>24/03/2020 15:19</td>
<td>1</td>
<td>42</td>
</tr>
</tbody>
</table>
10. Go to the **Supporting Documents and Images** tab to find all the attached files.

11. Click the **document's name** to open it
12. Once you are ready to send a response, click the **Edit** icon on the Chancellor’s determination and judgement form

13. The archived forms tab will also provide you with an overview of how the case has altered over time, and the history tab, pressing the show all button, will highlight how the case has changed at a task-based level.
Returning an Application to the Registrar

In circumstances when a determination cannot be made right away (e.g. when more information is needed), you can return an application to the Registrar with directions and/or observations.

1. Click the **Edit** icon on the Chancellor’s determination and judgement form
2. Select the Return Application to Registrar option
3. Insert your comments into the Directions or other Observations box
4. Click Finish

*If you wish to continue working on your response before sending it to the Registrar, click Save & Come Back Later. Your work will be saved for the next time you sign into the Online Faculty System and access the case file.
5. You will automatically return to the application’s case file.
6. Click **Submit**

7. A warning message will ask you to confirm that you are ready to return the application to the Registrar.
8. Click **OK** to proceed

OR

9. **Cancel** to abort
Approving a Faculty

If you decide to approve the Faculty application

10. Click on the Chancellor's determination and judgement form
11. Select the Issue Faculty option
12. Enter any Directions or other observations if necessary
13. Insert your summary reasons for granting the Faculty (if applicable) into the correct box
   AND/OR
14. Enter your conditions in the correct box
15. Click Finish

*If you wish to continue working on your conditions before sending it to the Registrar, click Save & Come Back Later. Your work will be saved for the next time you sign into the Online Faculty System and access the case file.*
16. You will automatically return to the application’s case file. Notice that the status of the Chancellor’s determination and judgement form has changed and is now marked as complete.

17. Click **Submit**

18. A warning message will ask you to confirm that you are ready to send the application to the Registrar for final processing.

19. Click **OK** to proceed

   OR

20. **Cancel** to abort
Refusing a Faculty
If you decide to refuse the Faculty application

1. Click on the Chancellor’s determination and judgement form
2. Select the Faculty Refused option
3. Enter any Directions or Observations if necessary
4. Click Finish

*If you wish to continue working on your determination before sending it to the Registrar, click Save & Come Back Later. Your work will be saved for the next time you sign into the Online Faculty System and access the individual case file.
5. You will automatically return to the application’s case file. Notice that the status of the Chancellor’s determination and judgement form has changed and is now marked as complete.
6. Go to the **Supporting Documents and Images** to attach your judgment (if applicable) or email it to the Registrar, who can attach it for you.

1. Click **Submit**
2. A warning message will ask you to confirm that you are ready to send the application to the Registrar for final processing.
3. Click **OK** to proceed
   OR
4. **Cancel** to abort
Attaching Documents
If you need to attach your judgement (or any other type of document) to the application:

1. Go to the application’s case file
2. Click on Supporting Documents and Images
3. Click Add
Option 1

4. You can Drag & Drop a file into the middle of the box using your computer’s mouse
5. Insert a summary description of the file you have attached (e.g. Chancellor’s Judgement)

6. Notice that the file has been uploaded (you can delete it by clicking on the trash can next to it)
7. Click Upload
8. The file has been successfully attached.

Option 2

9. You can also choose to upload a file by locating it on your computer. Click Select file...
10. **Locate** the file on your computer. **Select** it. Click **Open**.

11. Insert a summary **description** of the file you have attached (e.g. Chancellor’s Judgement)

12. Click **Upload**
13. The file has been successfully attached
Determining a List B Application

In situations where a List B application cannot be determined by the Archdeacon, the Chancellor can use the Online Faculty System to make a determination in their place.

You will not receive an automatic email from the Online Faculty System. You will be contacted either by the DAC Secretary or the Archdeacon in your Diocese. To access the case, you will need to know the case’s reference number.

1. Go to the Applications Tab
2. Go to the **Active Cases** tab on your Dashboard
3. Locate the application using the reference number
4. Click the **View** icon to open the case file

You will arrive at the case file
5. Click here to find out which **List B matter** has been selected

6. Click here to read **more details** about the application

7. Go to the **Supporting Documents and Images** to look for additional information

8. Click here to read the **DAC’s advice** (if any)

9. To make your determination and fill out the **Written Notice**, click the **Edit** icon

10. Select the appropriate **determination**

    N.B. If you select options 2, 3 or 4, the application will automatically be transformed into a Full Faculty application giving the parish a choice to continue with it or leave it.
11. Insert any additional **conditions** required if the application is approved or explain why the application was refused.

12. Click **Finish** to return to the case file

13. Click **Submit** to send your determination to the parish
Getting Help

If you have any problems navigating the Online Faculty System, please read the Frequently Asked Questions section on the website.

If you cannot find an answer to your question, are experiencing technical difficulties with the Online Faculty System or have an emergency, contact the Digital Projects Officer at the CCB:

james.miles@churchofengland.org

020 7898 1860

or contact the Admin team at https://facultyonline.churchofengland.org/contact